


Compliance essentials

e-learning courses for everyone



A comprehensive portfolio of compliance courses

Financial crime

- Anti-bribery and corruption (Introduction, UK and Global)
- Anti-money laundering in money service businesses
- Anti-money laundering: Introduction
- Beating bribery (UK and Global)
- Combating money laundering and terrorist financing
- Competing fairly (UK and Global)
- FCA regulation: Introduction
- Financial sanctions
- Fraud awareness (UK and Global)
- Insider trading
- Tackling tax evasion
- Terrorist financing
- Trade controls

Information governance and security

- Data protection (UK and Global)
- Freedom of information
- GDPR privacy impact assessment
- Information security
- Keeping information secure (UK and Global)
- Payment Card Industry Data Security Standards (PCI DSS): Back office
- Payment Card Industry Data Security Standards (PCI DSS): Front line
- Politically exposed persons
- Preventing a data breach (UK and Global)
- Protecting data
- Protecting intellectual property
- Protecting physical property
- Records management (UK and Global)
- Social media awareness

Ethics

- Code of conduct (UK and Global)
- Complaints and compliments
- Conflicts of interest
- Conflicts of interest (FCA)
- Identifying modern slavery in the supply chain
- Vulnerable persons
- Whistleblowing (UK and Global)

Customer care

- Complaints and compliments
- Customer complaints handling
- Customer focus
- Effective internal customer management
- Soft skills for customer service
- Treating customers fairly

Equality and diversity

- Diversity in the workplace
- Introduction to equality and diversity
- Introduction to the Equality Act 2010
- Managers guide to equality and diversity
- Preventing discrimination and harassment in the workplace
- Promoting respect in the workplace
- Respect in the workplace

What's included?

- Ongoing legal review
- Regular updates
- Delivery through the Astute platform
- Learning analytics
- Support

Value bundle

Courses are available individually or, for greater value, you can opt for the Compliance bundle which includes all courses plus **free** access to a range of compliance Take 5 microlearning modules.